
REFUND POLICY

1. General Refund Terms

Refunds are processed strictly as per the cancellation policy of airlines, hotels, and other service providers involved in the booking.

Global Travels service charges and processing fees are non-refundable.

2. Refund Processing Time

- Approved refunds will be processed within 7–14 working days.
- Refunds will be credited to the original payment method only.
- Bank processing timelines may vary depending on the financial institution.

3. Non-Refundable Services

The following services are generally non-refundable:

- Visa processing fees
- Travel insurance premiums
- Convenience fees
- Promotional or discounted bookings
- Last-minute bookings

4. Partial Refunds

Certain bookings may attract cancellation penalties as per supplier rules. In such cases, the refundable amount will be calculated after deducting applicable charges.

5. No Show Policy

No refund shall be provided in case of no-show or unused services once the trip has commenced.

CANCELLATION POLICY

Company Name: Global Travels

1. Cancellation by Customer

All cancellation requests must be sent in writing via email to:

Email: support@globaltravels.world

Cancellation charges will apply as follows:

- 30 days or more before departure: 10% of total package cost
- 15–29 days before departure: 25% of total package cost
- 7–14 days before departure: 50% of total package cost
- Less than 7 days before departure: 100% of total package cost (No Refund)

Airline and hotel cancellation policies may vary and will be applicable as per their individual rules.

2. Cancellation by Global Travels

In case Global Travels cancels a booking due to operational reasons or force majeure:

- An alternative arrangement of similar standard will be offered OR
- A refund will be processed after deducting non-recoverable third-party charges.

3. Amendments & Rescheduling

Any request for date change or modification will be subject to availability and additional charges as applicable.

